

**MORGAN ADVANCED MATERIALS STANDARD TERMS AND CONDITIONS OF PURCHASE**

For entity:

Morganite South Africa (Pty) Ltd reg.no. 1942/015310/07

Morganite Ujantshi (Pty) Ltd reg.no. 1960/001764/07

Thermal Ceramics South Africa (Pty) Ltd reg.no. 1975/002765/07

**1. INTERPRETATION**

1.1 In this Contract:

**"B-BBEE Act"** means the Broad-Based Black Economic

Empowerment Act, No. 53 of 2003;

**"B-BBEE"** means black economic empowerment as contemplated in the BBEE Act;**"Business Day"** means a day other than a Saturday, Sunday or public holiday in South Africa ;**"Buyer"** means the party ordering Goods and/or Services from the Seller;**"Buyers Materials"** means the designs, drawings, parameters, specifications and any IPR for Goods and Services provided by the Buyer to the Seller in connection with the Contract;**"Conditions"** or **"GTC"** means these Morgan General Terms and Conditions for Purchase of Goods and/or Services;**"Contract"** a contract for the supply of Goods and/or Services by the Seller to the Buyer incorporating these Conditions together with any terms and special conditions contained in the Order;**"Deliverables"**: means all documents, products and materials developed by the Seller or its agents, contractors and employees as part of or in relation to the Services in any form or media, including drawings, maps, plans, diagrams, designs, pictures, computer programs, data, specifications and reports (including drafts);**"Delivery Address"** means the Buyer's delivery address stated in the Order or if no such place is defined, the Buyer's place of business;**"Goods"** means the goods (including any instalment of the goods or any part of them) described in the Order;**"IPR"** means knowhow, information relating to inventions, secret processes and manufacturing techniques, patents, patent applications, utility models, copyright and related rights, trademarks, trade names and domain names, rights in get-up, unfair competition rights, rights in goodwill or to sue for passing off, rights in designs, rights in computer software, database rights, topography rights, moral rights, rights in confidential information and any other intellectual property rights, in each case whether registered or unregistered and including all applications (or rights to apply) for and renewals or extensions of, such rights and all similar or equivalent rights or forms of protection which may now or in the future subsist in any part of the world;**"Order"** means the Buyer's purchase order issued to the Seller for the purchase of Goods and/or Services;**"Party"** means the Buyer or Seller, collectively the Parties;**"Personal Information"** means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, and as may be more fully defined by POPIA.**"POPIA"** means the Protection of Personal Information Act No. 4 of 2013;**"Price"** means the price of the Goods and/or the charge for the Services;**"Processing / Process"** means any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including —

- the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use;
- dissemination by means of transmission, distribution or making available in any other form; or
- merging, linking, as well as restriction, degradation, erasure or destruction of information

**"Restricted Party"** means any (i) person or entity that is specifically targeted/designated under Sanctions Laws and Regulations, or (ii) entity that is owned 50% or more by a person or entity that is specifically targeted/designated under Sanctions Laws and Regulations, or (iii) entity that is controlled by a person or entity that is specifically targeted/designated under Sanctions Laws and Regulations;**"Sanctions Laws and Regulations"** means economic or financial sanctions or trade embargoes, export controls, and restrictive measures imposed, administered, enacted or enforced from time to time by: South Africa, the United Kingdom; the United States; the European Union; the United Nations; or any other authority in any jurisdiction that has issued laws, orders or regulations applicable to the Buyer or the Seller;**"Seller"** means the party providing Goods and/or Services to the Buyer;**"Services"** means the services (if any), including any Deliverables, described in the Order;**"Specification"** includes any plans, drawings, data or other information relating to the Goods or Services, a copy of which is incorporated to the

Order by reference;

**"VAT"** means value-added tax as levied from time to time in terms of the VAT Act;**"VAT Act"** means the Value-Added Tax Act, No 89 of 1991;**"Writing"** save for notices where the provisions of clause 20.2 apply, includes email, telex, cable, facsimile transmission and comparable means of communication and the word "written" shall construed accordingly;

1.2 Any reference in these Conditions to a statute or provision of a statute shall be construed as a reference to that statute or provision as amended, re-enacted or extended at the relevant time.

**2. BASIS OF PURCHASE**

2.1 A Contract is formed when the Buyer accepts any quotation issued by the Seller (verbal or written) by issuing an Order or where the Seller performs any act consistent with fulfilling an Order submitted by the Buyer for Goods and/or Services. The Buyer is not obliged to accept any quotation issued by the Seller.

2.2 These Conditions are the only terms and conditions on which the Buyer will purchase Goods and/or Services. They apply in place of any terms and conditions that the Seller may seek to apply or which may otherwise be implied, including any which are endorsed on, delivered with or contained in the Seller's quotation, Order acknowledgement, on the Seller's website or other sales materials or media or on any delivery note ("**Seller T&Cs**") and the Seller waives any rights to rely on any such Seller T&Cs. Delivery of Goods and/or commencement of performance of Services is conclusive and non-rebuttable evidence of the Seller's acceptance of these Conditions.**3. SELLER'S OBLIGATIONS**

3.1 The Seller shall deliver the Goods:

- 3.1.1 in accordance with all applicable laws, regulations, guidelines and industry codes;
- 3.1.2 in accordance with the Contract (including any Specification);
- 3.1.3 free from defects in design, material and workmanship;
- 3.1.4 which are of satisfactory quality, comprise genuine and new materials;
- 3.1.5 with full and unencumbered title and shall not infringe the IPR of any third party; and
- 3.1.6 fit for any particular purpose specified in the Contract or, in absence thereof, fit for the purposes for which such Goods and/or Service would ordinarily be used.

3.2 In respect of the Services (including any Deliverables), the Seller shall:

- 3.2.1 conform with the Contract (including any Specification), the Buyer's reasonable instruction and the reasonable purposes notified by the Buyer;
- 3.2.2 use appropriately qualified, trained and experienced personnel;
- 3.2.3 use due care and diligence and such high standard of quality as is reasonable for the Buyer to expect in all circumstances;
- 3.2.4 comply with all applicable laws, regulations, guidelines and industry codes and observe all health and safety rules and regulations as well as any other security requirements that apply at any of the Buyer's premises; and
- 3.2.5 assume full and exclusive responsibility for any occupational accident or disease occurred to its employees and its subcontractors in relation to the provision of the Goods and/or Services.

3.3 The Seller shall ensure that at all times it has and maintains all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract.

3.4 No change in the place of manufacture of the Goods shall be made without the prior written consent of the Buyer.

3.5 The Seller shall not unreasonably refuse any request by the Buyer to inspect and test the Goods during manufacture, processing or storage at the premises of the Seller or any third party prior to despatch, and the Seller shall provide the Buyer with all facilities reasonably required for inspection and testing.

3.6 If as a result of inspection or testing it transpires that the Goods do not comply in all respects with the Contract and the Buyer so informs the Seller within 15 Business Days of inspection or testing, the Seller shall take such steps as are necessary to ensure compliance.

3.7 The Seller shall remain fully responsible for the Goods and any such inspection or testing shall not reduce or otherwise affect the Seller's obligations under the Contract, and the Buyer shall have the right to conduct further inspections and tests after the Seller has carried out remedial actions.

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**4. PRICE OF GOODS AND SERVICES**

4.1 The Price of the Goods and Services shall be as stated in the Order and shall unless agreed otherwise be:

4.1.1 exclusive of any applicable value added tax (which shall be payable by the Buyer subject to receipt of a valid VAT invoice); and

4.1.2 inclusive of all charges for packaging, packing, shipping carriage, insurance and delivery of the Goods to the Delivery Address and any duties, imposts or levies other than value added tax.

4.2 The Seller shall itemise clearly on each invoice that it issues in respect of the Goods, all carriage, delivery and freight costs and charges.

4.3 No increase in the Price may be made (whether on account of increased material, labour or transport costs, fluctuation in rates of exchange or otherwise) without the prior consent of the Buyer in Writing. If a price increase is agreed, Seller shall give Buyer not less than sixty days' notice of the date upon which the increase shall become effective.

4.4 The Buyer shall be entitled to any discount for prompt payment, bulk purchase or volume customarily granted by the Seller, whether or not shown on its terms and conditions of sale.

**5. TERMS OF PAYMENT**

5.1 The Seller shall be entitled to invoice the Buyer on or at any time after completion of delivery of the Goods or performance of the Services and each invoice shall quote the Buyer's Order reference number.

5.2 Each invoice shall be priced in accordance with the Order and sent to the address specified in the Order.

5.3 Unless otherwise stated in the Order or a shorter period is prescribed by law, the Buyer shall pay the Price of the Goods and Services within sixty (60) days after the end of the month of receipt by the Buyer of a proper invoice.

5.4 Payment shall be made to the bank account nominated in Writing by the Seller to the Buyer.

5.5 The Buyer shall be entitled, without limitation, to set-off or withhold payment for Good and/or Services not provided in accordance with the Contract. The Seller shall not be entitled to assert any credit, set-off or counterclaim against the Buyer in order to justify withholding of payment of any such amount in whole or in part.

**6. DELIVERY**

6.1 The Goods shall be delivered and the Services shall be performed on the date or within the period stated in the Order, to/at the Delivery Address or as instructed by the Buyer prior to delivery, and during the Buyer's usual business hours or as instructed by the Buyer.

6.2 Where the date of delivery of Goods or the performance of the Services is to be specified after the Order, the Seller shall give the Buyer reasonable notice of the specified date.

6.3 The time of delivery of the Goods and/or the performance of the Services is of the essence of the Contract and is a fundamental term of the same.

6.4 The Buyer may deduct from the Price (or if already paid, claim from the Seller) liquidated damages of 2% of the value of the delayed Goods/Services per week of delay, up to a maximum of 10% of the value of the Order.

6.5 The Seller shall:

6.5.1 mark the Goods in accordance with the Buyer's instructions as communicated to the Seller prior to delivery, any applicable laws and regulations as well as requirements of the carrier;

6.5.2 issue and display prominently a packing note quoting the date and reference number of the Order, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Goods are to be delivered by instalment, the outstanding balance of Goods remaining to be delivered;

6.5.3 provide the customs tariff numbers of the country of consignment, and the countries of origin for all Goods.

6.5.4 provide proofs of preferential origin as well as conformity declarations and marks of the country of consignment or destination are to be submitted without being requested as well as certificates of origin upon request; and

6.5.5 ensure that the Goods are properly packed and secured in such manner as to enable them to reach their destination in good condition and in accordance with the Specification.

6.6 Where the Buyer agrees in Writing to accept delivery of the Goods or performance of the Services by instalments the Contract will be treated as a single contract and not severable in respect of each instalment. Failure by the Seller to deliver any one instalment shall

entitle the Buyer at its option to treat the whole Contract as repudiated.

6.7 The Buyer shall not be deemed to have accepted the Goods until it has had reasonable time to inspect them following delivery or, if a defect was not reasonably detectable, within a reasonable time after any latent defect in the Goods become apparent

6.8 The Buyer shall be entitled to reject any Goods delivered which are not in accordance with the Contract and shall not be deemed to have accepted the Goods until the Buyer has had reasonable time (being a period of at least ten (10) Business Days) to inspect them following delivery or, if later, within a reasonable time after any latent defect in the Goods become apparent.

6.9 The Buyer shall not be obliged to return to the Seller any packaging or packing materials for the Goods, whether or not any Goods are accepted by the Buyer.

**7. RISK AND TITLE**

7.1 Risk of damage to or loss of the Goods shall pass to the Buyer upon delivery to the Buyer in accordance with the Contract.

7.2 The property in the Goods shall pass to the Buyer upon the earlier of delivery or payment.

**8. WARRANTIES**

8.1 The Seller warrants to the Buyer that the Goods, for a minimum period of two years (or such longer period as is specified in the Order) from the date of their initial use:

8.1.1 will comply with the obligations in clause 3.1;

8.1.2 will correspond with any relevant Specification or sample; and

8.1.3 will, to the extent that such terms are more favourable than those contained within these Conditions, benefit from the Seller's standard warranty,

8.2 The Seller warrants to the Buyer that the Services will comply with the Seller's responsibilities in clause 3.2.

8.3 The Seller warrants to the Buyer that it is not a Restricted Party.

**9. REMEDIES**

9.1 Without prejudice to any remedy, if any Goods or Services are not supplied or performed in accordance with the Contract, then the Buyer shall be entitled, at its sole discretion, to:

9.1.1 terminate the Contract;

9.1.2 reject the Goods (in whole or in part) and return them to the Seller at the Seller's own risk and expense, in which event the Seller shall provide a full refund of the price of the rejected Goods (if paid);

9.1.3 reject the performance of the Services (in whole or in part) at the Seller's own risk and expense, in which event the Seller shall provide a full refund of the price of the rejected Services (if paid);

9.1.4 require the Seller to repair the Goods or to supply replacement Goods or Services in accordance with the Contract within fifteen (15) Business Days;

9.1.5 refuse to accept any subsequent delivery of the Goods or performance of the Services which the Seller attempts to make;

9.1.6 recover from the Seller any costs incurred by the Buyer in obtaining substitute goods or services from a third party; and

9.1.7 claim damages for any costs, losses or expenses incurred by the Buyer which are in any way attributable to the Seller's failure to carry out its obligations under the Contract.

**10. TOOLING**

10.1 All patterns, dies, moulds or other tooling or materials, supplied by the Buyer or prepared or obtained by the Seller for the Buyer at the Buyer's cost ("Tooling"), will be marked with the Buyer's name and will be and remain the Buyer's exclusive property returnable in good condition on demand.

10.2 The Seller shall:

10.2.1 insure against all risks any Tooling;

10.2.2 keep all Tooling safe, in good condition and separate from Seller's stock and other inventory while in the Seller's custody and/or control;

10.2.3 not dispose of any Tooling other than in accordance with the Buyer's prior written instructions; and

10.2.4 not, at any time, use Tooling, nor allow Tooling to be used by anyone else for any purpose other than the supply of the Goods/Deliverable unless the Buyer has provided prior written consent.

10.3 The Buyer shall have the right to (i) charge the Seller for the cost of any Tooling if it is destroyed or damaged or rendered unfit for the purpose for which it was originally manufactured while under the Seller's control; and (ii) to enter the Seller's premises and remove Tooling at any time without being liable for trespass or for damages of any sort.

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**11. INDEMNITY**

11.1 The Seller shall indemnify the Buyer in full against all liability, loss, damages, costs and expenses (whether direct or indirect), including any interest, penalties and reasonable legal and other professional fees and expenses awarded against or incurred by the Buyer as a result of or in connection with:

11.1.1 breach of any warranty given by the Seller in relation to the Goods or the Services;

11.1.2 breach of Clauses 16, 17, 18, 19 and 20;

11.1.3 any claim made against the Buyer for actual or alleged infringement of a third party's IPR arising out of, or in connection with, the manufacture, supply or use of the Goods, or receipt, use or supply of the Services (excluding the Buyer Materials);

11.1.4 any claim made against the Buyer by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in the Goods, as delivered, provision of the Services or the Deliverables; and

11.1.5 any claim made against the Buyer by a third party arising out of or in connection with the supply of the Goods, as delivered, or the Services.

**12. FORCE MAJEURE**

12.1 Neither party shall be liable to the other or be deemed to be in breach of the Contract by reason of any delays in performing, or any failure to perform any of its obligations in relation to the Goods or the Services if the delay or failure was beyond that party's reasonable control, and which by its nature could not have been foreseen by such party or, if it could have been foreseen, was unavoidable, provided that the Seller shall use all reasonable endeavours to cure any such events or circumstances and resume performance under the Contract.

12.2 If any events or circumstances prevent the Seller from carrying out its obligations under the Contract for a continuous period of more than thirty (30) Business Days, the Buyer may terminate the Contract immediately by giving notice in Writing to the Seller.

**13. TERMINATION**

13.1 The Buyer shall be entitled to cancel the Contract in whole or in part by giving notice to the Seller at any time prior to delivery, in which event the Seller shall discontinue all work on the Contract and the Buyer's sole liability shall be to pay such fair and reasonable compensation for work-in progress at the time of termination, but such compensation shall not include loss of anticipated profits or any consequential loss.

13.2 The Buyer shall be entitled to terminate the Contract with immediate effect and without liability to the Seller by giving notice to the Seller at any time if the Seller:

13.2.1 commits a material or persistent breach of the Contract and (if such a breach is remediable) fails to remedy that breach within 10 Business Days of receipt of notice in writing of the breach;

13.2.2 enters into an arrangement, compromise or composition in satisfaction of its debts with its creditors or any class of them;

13.2.3 passes a resolution or makes a determination for it to be wound up;

13.2.4 has a winding-up order or bankruptcy order made against it;

13.2.5 has appointed to it an administrator or administrative receiver;

13.2.6 being a partnership, in addition to the above, suffers bankruptcy orders being made against all of its partners;

13.2.7 is liquidated or becomes subject to any statutory business rescue process, whether provisionally or finally (or any application is launched in that regard);

13.2.8 becomes a Restricted Party; or

13.2.9 suffers a change of control in relation to which the Buyer has not provided its prior written consent.

13.3 On termination of the Contract, the Seller shall immediately deliver to the Buyer all Deliverables whether or not then complete, and return all Buyer Materials.

13.4 Termination shall not affect either of the parties' rights and remedies that have accrued as at termination. Clauses which expressly or by implication survive termination shall continue in full force and effect.

**14. INTELLECTUAL PROPERTY**

14.1 All Buyer Materials provided by the Buyer and IPR specifically produced for the Buyer in connection with this Order shall be the exclusive property of the Buyer. The Seller shall use any such Buyer Materials and IPR solely for the purpose of completing the relevant Order and shall surrender same to the Buyer on completion or

termination of such Order, or otherwise on demand from the Buyer. All IPR in such materials shall also belong to the Buyer and the Seller will assign such IPR to the Buyer on request on terms provided by the Buyer.

**15. INSURANCE**

15.1 The Seller shall maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover such heads of liability as may arise under or in connection with the Contract, and shall, on the Buyer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance.

**16. COMPLIANCE WITH HAZARDOUS MATERIALS, ENVIRONMENTAL, HEALTH AND SAFETY AND OTHER LEGISLATION**

16.1 The Seller shall comply with all relevant laws and regulations in force regarding:

16.1.1 the classification, labelling, packaging, transport, storage and handling of substances, mixtures and chemicals (including, but not limited to, the National Environmental Management: Waste Management, No Act 59 of 2008, the Regulations for Hazardous Chemical Agents, 2021 (published under the Occupational Health and Safety Act, No 85 of 1993) applicable to the supply of the Goods; and

16.1.2 health and safety and health and safety instructions applicable to the supply of the Goods and/or provision of the Services under the Contract including any required by or related to the Buyer's customer including, but not limited to, the Occupational Health and Safety Act, No 85 of 1993 and the Compensation of Occupational Injuries and Diseases Act, No 130 of 1993.

**17. EXPORT / IMPORT / ECONOMIC SANCTIONS CONTROLS**

17.1 The Seller undertakes to comply with all applicable Sanctions Laws and Regulations. The Seller will also obtain, as required, and comply with all applicable government authorizations and/or licences and their provisions in supplying the Goods. Without limiting the foregoing, the Seller shall not transfer any export-controlled item or technology provided by the Buyer in relation to the Contract to any third party or persons, including those persons employed by or associated with, or under contract to the Seller or its lower-tier suppliers, without the authority of an applicable licence, exemption or exception.

17.2 The Seller shall provide the Buyer with all information necessary to support any regulatory or government authorization requirements the Buyer has regarding the Goods.

**18. BROAD-BASED BLACK ECONOMIC EMPOWERMENT**

18.1 The Seller acknowledges that certain material customers of the Buyer require that the Buyer procures goods and services from suppliers with a preferential B-BBEE status.

18.2 The Seller undertakes and warrants that it will –

18.2.1 if required by the Buyer, maintain the B-BBEE Contributor status (including, in particular, its B-BBEE ownership score) existing at the commencement of the Contract;

18.2.2 on demand from the Buyer, provide all documents and information required to verify the Buyer's B-BBEE contributor status;

18.2.3 if required by the Buyer, on an annual basis provide the Seller with a valid B-BBEE certificate in respect of the Buyer issued by a reputable verification agency in good standing; and

18.2.4 use its reasonable endeavours to comply with any requests from the Buyer to improve the B-BBEE contributor status of the Seller from time to time.

**19. COMPLIANCE**

19.1 The Seller shall conduct its business ethically and lawfully and in accordance with the Buyer's Code of Conduct

(<http://www.morganadvancedmaterials.com/en-gb/sustainability-responsibility/ethics-compliance-programme/the-morgan-code/>) or an equivalent code of ethics and the Buyer's Supplier Code of Conduct (<https://www.morganadvancedmaterials.com/en-gb/supplier-code-of-conduct/>).

19.2 The Seller represents and warrants that it is and undertakes that it:

19.2.1 and its sub-contractors and suppliers do not use or permit unacceptable labour practices, such as child or forced labour, or unsafe working conditions and comply with all applicable labour and employment laws, regulations, standards and conventions, from time to time in force including without limitation, the UK Modern Slavery Act (2015), the UN's Guiding Principles on Business & Human Rights and the International Labor Organization's Conventions;

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19.2.2 shall remain compliant at all times, in its dealings with the Buyer and any third party with whom it deals in relation to the Order, with (i) all applicable anti-bribery and anti-corruption laws from time-to-time in force, including but not limited to the Prevention and Combating of Corrupt Activities Act 12 of 2004, the UK Bribery Act and the US Foreign Corrupt Practices Act (FCPA) (and related regulation and guidance); and

19.2.3 shall only supply minerals to the Buyer from sources that do not (i) contribute to conflict; and/or (ii) benefit or finance armed groups in the Democratic Republic of Congo or any adjoining country. The Seller has adopted, and required its suppliers of minerals to adopt, conflict mineral policies and management systems.

19.3 The Buyer is required to demonstrate that its products and use of certain materials comply with laws and regulations (including environmental laws and regulations) and international standards. The Seller will promptly provide the Buyer with information and declarations that the Buyer may reasonably request to comply with all applicable laws, regulations and standards.

19.4 The Buyer reserves the right to inquire and investigate the Seller's conduct and compliance with this Clause 19 and to immediately terminate any Order with the Seller if the Seller or any of its officers, directors or employees is found to have breached any part of this Clause 19.

**20. PERSONAL INFORMATION AND DATA PROTECTION**

20.1 If the Seller deals in the Personal Information of any employee or contractor of the Buyer, it will at a minimum and regardless where it is located and whether it is the controller or processor of such information, comply with the Buyer's instructions, and the relevant laws on the protection of Personal Information in the jurisdiction of the Buyer entity placing an Order.

20.2 If the Seller discloses Personal Information to the Buyer, the Seller agrees that the Buyer may use the Personal Information for legitimate business purposes, to comply with its legal obligations and to perform the Contract and provide any such Personal Information received from the Seller to Affiliates of the Seller and to third parties for use for the same purposes.

20.3 The Seller acknowledges and agrees that such use by the Buyer may involve such Personal Information –

20.3.1 being accessed by representatives of the Buyer located outside of South Africa (including, but not limited to, the United Kingdom, the European Union, or the United States of America); and/or

20.3.2 being stored on services located outside of South Africa (including, but not limited to, the United Kingdom, the European Union, or the United States of America), provided that the Buyer shall only do so to the extent necessary for the Buyer to perform its obligations under the Contract.

20.4 The Seller will, at all times during and after the contract period, indemnify the Buyer and keep the Buyer indemnified for and against all losses, damages, costs or expenses and other liabilities (including legal fees) incurred by, awarded against or agreed to be paid by the Buyer arising from its breach of this clause except and to the extent that such liabilities have resulted directly from the instructions of the Buyer. In the event that the Seller is exposed to, and Processes, the Personal Information of the Buyer or any of its employees or representatives then, in addition to the foregoing provisions of this clause 20, the Seller will Process such Personal Information in accordance with POPIA to ensure that the Personal Information which is obtained pursuant to the relationship between the Parties as contemplated herein is kept private and confidential.

20.5 The Seller hereby undertakes to –

20.5.1 only collect Personal Information that is necessary for the purposes described in the Contract;

20.5.2 process Personal Information only in ways that are for, or compatible with, the business purposes for which the data was collected or that are subsequently authorised by the Buyer;

20.5.3 take reasonable steps to ensure that the information it collects is accurate, complete, current, and reliable for its intended use; and

20.5.4 retain Personal Information only for as long as is necessary to accomplish the Seller's legitimate business purposes or for as long as may be permitted or required by applicable law.

**21. CONFIDENTIALITY**

21.1 Each Party undertakes that it shall not at any time disclose to any person any confidential information concerning the business, affairs, customers, clients or purchasers of the other Party; (ii) Personal Information; and (iii) information or data which by its nature or content is

identifiable as confidential and/or proprietary to the disclosing Party or which is provided or disclosed in confidence by whatsoever means ("**Confidential Information**"), except as permitted by Clause 21.2.

21.2 Each Party may disclose the other Party's Confidential Information:

21.2.1 to its employees, officers, representatives, subcontractors or advisers who need to know such information for the purposes of carrying out the Party's obligations under the Contract, provided that the receiving Party:

21.2.1.1 shall ensure that its employees, officers, representatives, subcontractors or advisers to whom it discloses the other Party's confidential information must comply with this Clause 21; and

21.2.1.2 shall be responsible for such compliance with the confidentiality obligations set out in this clause;

21.2.2 as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority;

21.2.3 to the extent such information becomes public knowledge through no fault of that Party; or

21.2.4 with the other Party's written consent.

21.3 Neither Party shall use the other Party's Confidential Information for any purpose other than to perform its obligations under the Contract.

**22. GENERAL**

22.1 The Seller shall not assign, transfer, charge, sub-contract or deal in any other manner with any or all of its rights or obligations under the Contract.

22.2 The Buyer may, at any time, assign, transfer, charge or sub-contract or deal in any manner with any or all of its rights or obligations under the Contract.

22.3 Any notice required or permitted to be given by either Party to the other under these Conditions, shall be in writing (not including email) addressed to that other Party at its registered office address or principal place of business or such other address as may at the relevant time have been notified pursuant to this provision to the Party giving the notice and shall be sent by recorded delivery, commercial courier or fax. A notice shall be deemed to have been received: if sent by recorded delivery, at 9:00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed, or if sent by fax, twenty four hours after transmission.

22.4 No waiver by the Buyer of any breach of the Contract by the Seller shall be construed as a waiver of any subsequent breach of the same or any other provision.

22.5 A person who is not party to the Contract shall not have any rights under or in connection with it.

22.6 Any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in Writing and signed by or on behalf of the Parties.

22.7 If any term of these Conditions or the Contract are deemed unenforceable as drafted, it will not affect the enforceability of any other term of the Conditions or the Contract, as appropriate, and if it would be enforceable if amended, it will be treated as so amended.

22.8 The Contract and any dispute or claim arising out of or in connection with it or its subject matter or formation (including any non-contractual dispute or obligation) shall be governed by, and construed in accordance with, South African law.

22.9 The Parties irrevocably submit to the exclusive jurisdiction of the courts of South Africa to settle any claim or dispute that arises out of or in connection with the Contract (including any non-contractual dispute or obligation).